



Client Email/Texting Informed Consent Form

1) Risk of using email/texting

- a) The transmission of client information by email and/or texting has a number of risks that clients should consider prior to the use of email and/or texting. These include, but are not limited to, the following risks:
- b) Email and texts can be circulated, forwarded, stored electronically and on paper, and broadcast to unintended recipients.
- c) Email and text senders can easily misaddress an email or text and send the information to an undesired recipient.
- d) Backup copies of emails and texts may exist even after the sender and/or the recipient has deleted his or her copy.
- e) Employers and on-line services have a right to inspect emails sent through their company systems.
- f) Emails and texts can be intercepted, altered, forwarded or used without authorization or detection.
- g) Email and texts can be used as evidence in court.
- h) Emails and texts may not be secure and therefore it is possible that the confidentiality of such communications may be breached by a third party.

2) Conditions for the use of email and texts

The provider cannot guarantee but will use reasonable means to maintain security and confidentiality of email and text information sent and received. The provider is not liable for improper disclosure of confidential information that is not caused by provider intentional misconduct. Clients must acknowledge and consent to the following conditions:

- a) Email and texting is not appropriate for urgent or emergency situations. Provider cannot guarantee that any particular email and/or text will be read and responded to within any particular period of time.
- b) Email and texts should be concise. The client should call and/or schedule an appointment to discuss complex and/or sensitive situations.
- c) All email can be printed and filed into the client's record. Texts may be printed and filed as well.
- d) Provider will not forward client's identifiable emails and/or texts without the client's written consent, except as authorized by law.
- e) Clients should not use email or texts for communication of sensitive medical information.
- f) Provider is not liable for breaches of confidentiality caused by the client or any third party.
- g) It is the client's responsibility to follow up and/or schedule an appointment if warranted.

Client Acknowledgement and Agreement

I acknowledge that I have read and fully understand this consent form. I understand the risks associated with the communication of email and/or texts between Jackson-Bibby Awareness Group, Inc (provider) and me, and consent to the conditions and instructions outlined, as well as any other instructions that the provider may impose to communicate with me by email or text.

Client name: _____

Client signature: _____ Date: _____

Email Address: _____

Please email to Jackson-Bibby Awareness Group Inc. to the email based on your location:

Redlands: redlands.admin@jacksonbibby.com
Victorville: victorville.admin@jacksonbibby.com
Barstow: barstow.admin@jacksonbibby.com